

Grande Shores Ocean Resort

201 77th Avenue North,
Myrtle Beach, SC 29572

Tel (843) 692 – 4000
Email : info@grandeshores.com

Toll Free : 877 – 798 – 4074

Fax (843) 449 – 7439

Website : <http://www.grandeshores.com>

We look forward to having you as our guest during one of the 2008 Myrtle Beach Biker Events. So that there are no misunderstandings regarding our policies, we have outlined them below. Please know that we understand that, for most of our guests, these policies are already clearly understood. Feel free to call us at 877-798-4074 should you have questions or concerns and we will be happy to assist you.

Reservations

- Your nightly rate is based on the number of people you indicated would occupy the unit. If additional guests will be staying in your unit, there is an additional \$10 per person per night charge.
- The name of each person occupying the unit must be listed on the registration form at check-in. All guests at the Grande Shores Hotel must be 21 years of age or older unless accompanied by a parent or legal guardian. All guests at the Grande Shores Condos must be 25 years of age or older unless accompanied by a parent or legal guardian. Reservations not knowingly booked for those less than 21 years of age or those less than 25 years of age, respectively, will not be honored upon check-in.
- The registration form you sign at check-in indicates that you will check the unit upon your arrival and call the Front Desk within one hour to report any missing items or damages. Any missing items or damages noted after you check-out will be charged to you.
- Duplicate keys will only be given to those who are listed on your registration form and with proper picture ID.

Parking

- Motorcycles are not allowed in our parking garage.
- Parking is available in our parking garage (excluding motorcycles) and in our overflow parking lot behind the building.
- Pay parking is allowed in the public access area just north of the building. Please take care to park legally in this area. The Resort will not be responsible for any citations issued for parking by the City of Myrtle Beach.
- Parking is limited. Each 1 bedroom unit will receive one parking pass at check-in and each 2 & 3 bedroom unit will receive 2 parking passes at check in. Please take care not to misplace your parking passes. Additional parking passes will not be distributed after check-in and no vehicle will be allowed to park on our property without a valid parking pass. Please have the license plate numbers of your vehicles and trailers with you at check-in.
- Trailers larger than eight (8) feet wide and twenty (20) feet long cannot be accommodated at the Resort. Please call the Resort if you wish information about other parking options for trailers that exceed these limits. The Resort staff will assist you in parking your trailer on our property. Please check with the Front Desk before parking your trailer. Unfortunately, we cannot guarantee any particular parking place for your vehicles or trailers. The Resort reserves the right to designate parking places and to move vehicles that are parked improperly.
- The trailer must be unhitched at the property. The trailer and vehicle may not be parked together if the trailer is not unhitched.
- We reserve the right to move trailers to maximize our parking for other guests.
- Additional trailer parking may be available in a designated lot one block west of Grande Shores. Space is limited, and will be on a first-come, first serve basis until full. Again, please have the license plate number of your trailers with you at check-in.

Grande Shores Ocean Resort

201 77th Avenue North,
Myrtle Beach, SC 29572

Tel (843) 692 – 4000

Toll Free : 877 – 798 – 4074

Fax (843) 449 – 7439

Email : info@grandeshores.com

Website : <http://www.grandeshores.com>

Amenities

- Rollaway beds for the Hotel are charged at \$10 per night and are available on a first-come, first-serve basis. Rollaway beds are not allowed in the Grande Shores Condos.
- All units in the Hotel and Condos have an iron and ironing board
- Please do not use guest linen to clean motorcycles. The Resort provides rags at the Front Desk for this purpose.
- Pool towels and other Resort linen may not be taken to the beach.

Payments

- You must present a valid picture ID at check-in. If you used a credit card for your advance deposit, the name on your picture ID must match the name on the credit card.
- If you used a credit card for your advance deposit, you must present it at check-in. If you do not present the credit card, the deposit will be returned to the credit card and you will be asked for another form of payment for the advance deposit.
- If you have been given permission to use someone else's credit card, you must have an authorization for that person's card on file with us. If you have not completed an authorization form, please contact us.
- There are no refunds for early departure.

Check-In and Check-Out

- Check-ins will not processed before 4:00 p.m. Early arrivals may use the amenities at the property while they wait for their units to become available. Please have the license plate numbers of your vehicles and trailers with you at check-in.
- Check-out is 11:00 a.m. Late check-outs may be requested in advance, subject to availability. The cost of a 4:00 p.m. late check-out is \$50.

Again, if you have questions about your reservation or our policies, please call us at 877-798-4074.

Thank you,

The Staff and Management
Grande Shores Ocean Resort